AST Computers, LLC Limited Warranty

Standard manufacturer warranty* is for a period of one year from date of original purchase and is on a return to depot basis. In the event of a hardware defect you will be required to contact AST Computers' technical support; who will if necessary issue a Return Merchandise Authorization (RMA). You are responsible for payment of all shipping, handling, and insurance costs for return of the products to the AST repair center. AST Computers will be responsible for the repair and/or replacement of defective hardware, labor, and return shipping. The limited warranty does not cover the repair or replacement of any hardware part or product that is malfunctioning due to accidents such as dropping and the like, negligence, misuse, abuse, theft, vandalism, fire, earthquakes, water, spilled liquids, immersion in liquids, lightening, or other peril or damages caused by any natural disaster. Warranty and support for software and consumable items such as batteries and the like, or hardware parts or products purchased from anyone other than AST Computers LLC are to be covered by their respective manufacturer if at all. *This is a summary and does not pertain to all models. Please consult the warranty sheet provided with your computer at time of purchase.